

OUTPATIENT SERVICES

Patient Rights

We are dedicated to highly quality service and careful attention to your rights as a valuable human being. Furthermore, the laws of Michigan and the United States protect your rights.

CIVIL RIGHTS:

- You will be treated with dignity and respect.
- You will retain all rights, benefits, and privileges guaranteed by law.
- You are legally competent unless there has been a Court decision of incompetence.

TREATMENT RIGHTS:

- We will prepare and keep current a complete record of your condition and treatment.
- We will keep your treatment record and all other information about you confidential.
- Your communications with those who examine or treat you will not be disclosed outside the treatment team to anyone unless you agree in writing or unless otherwise required by law.
- We will refer you for treatment elsewhere upon request if you consent in writing for disclosure of information.

PERSONAL RIGHTS:

Our commitment is to respect you as a person seeking mental health services.

HOW TO REPORT VIOLATIONS:

We encourage you to discuss with us any actions appearing to be a violation of your rights. If not satisfied, you have the right to report your grievance to an office of recipient rights.

We strive to provide behavioral health services with professional excellence. Because we are committed to continually looking for ways to improve, we value your input you may make recommendations or provide criticism at any time to the Clark Institute.

www.theclarkinstitute.com

Patient/Caregiver

Date